

Tips When Leveraging Technology to Enable Compliance and Risk Management Processes

May 1, 2020 SCCE Chicago Regional Virtual Conference

1

Introductions



Vito GiovingoDirector, Enterprise Risk Management McDonald's Corporation



Suzanne Madden
Director, Enterprise Risk
Capco

SCCE Chicago Regional Virtual Conference – May 2020

POLL₁

Do you currently have a technology system for ERM?

- Yes, it works great for our business and we can easily identify and present our companies risks to leadership
- Yes, but we hate it and it doesn't work for our business
- No, but we are looking to invest in technology
- No, very happy to use spreadsheets and manually track everything

SCCE Chicago Regional Virtual Conference - May 2020

3

ENTEPRISE RISK MANAGEMENT

Policies

Risk Assessments

Control Testing

Compliance Audits

Risk Issues

Risk Register

Business Continuity

SCCE Chicago Regional Virtual Conference – May 202

ENABLING COMPLIANCE AND RISK MANAGEMENT PROCESSES WITH TECHNOLOGY

WHY use a technology platform?

- One system of record
- Work smarter not harder – operational efficiency with automation
- Link different risks together across processes
- Allow multiple stakeholders to gain insight to risks across the enterprise

4

POLL 2

What challenges do you have in securing technology adoption? (select all that apply)

- Not seen as a priority
- Stakeholder availability another thing to do
- Confusing and not easy to use
- Value does not impact end user
- Securing sufficient budget to invest

SCCE Chicago Regional Virtual Conference - May 2020

5

5

ENGAGING AND SEEKING ADOPTION FROM STAKEHOLDERS



Start small - get it right

- Start with one process
- Build it based on your policy, process and workflow
- Don't try to fit to the technology

Keep it simple, don't overcomplicate

- Think with the end in mind
- What insights will the data provide to drive action

Add value for the stakeholder

- Through automation of a process
- Organization of data
- · Easy access to information and reporting

SCCE Chicago Regional Virtual Conference – May 2020

6

ENGAGING AND SEEKING ADOPTION FROM STAKEHOLDERS



 Use the technology to expand your internal network



Get deeper understanding of other functions pain-points



Have technology provide solution



Gain greater insight into company risk across functions

SCCE Chicago Regional Virtual Conference - May 2020

7

POLL 3

What is the biggest pain point that technology would solve? (select all that apply)

- Central Repository
- Automation of manual processes
- Reporting of data from multiple sources
- Assessing risk across the enterprise

SCCE Chicago Regional Virtual Conference – May 2020

8



